



# TRANSFORMATION

Virginia's Regional Service Coordination Project  
EBA's Quarterly Update Report | August 2017

EBA is proud to partner with Virginia DJJ in providing quality, coordinated and effective community-based services to youth throughout Western, Central and Northern Virginia. In the first six months of the program, EBA has worked with many quality service providers and Court Service Unit Staff to implement new methods in which youth and families are served within the juvenile justice system. Thank you to the many champions who support the project and provide quality interventions to youth and families!

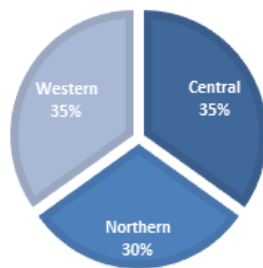
## REFERRALS INCREASED

Q2 unduplicated referrals = 161 youth (up from 128 in Q1, a **25% increase**); a total of 289 youth referrals.

Region	Q1	Q2	Total
Central	55	56	111
Northern	35	49	84
Western	38	56	94
<b>Grand Total</b>	<b>128</b>	<b>161</b>	<b>289</b>

## UTILIZATION ACROSS THE REGIONS

Across all regions, the use of the service coordination process increased in the second quarter; referrals reflect a more balanced utilization across the regions, with the most significant growth in the western region.



## SERVICE INITIATION INCREASED:

Q2 services initiated = 237 services (up from 164 in Q1, a **45% increase**); a total of 401 services have been initiated thus far this year (note that most youth receive more than one service (assessment, treatment, or intervention (e.g., electronic monitoring)

## SERVICE EXPENDITURES INCREASED:

**173% increase** from Q1 to Q2 on services administered by EBA in 2017.

## Evidence-Based Programs

### MULTI-SYSTEMIC THERAPY (MST) LAUNCH

In collaboration with the Department, EBA identified four localities that would host the first cohort of MST teams:

**North:** Woodstock, to serve CSUs 26 and part of 20W;

**Central:** Staunton, to serve CSUs 16 and 25;

**Western:** Martinsville, to serve CSUs 21 and 22, as well as Christiansburg, to serve CSUs 27, 28, and 29 (both Western teams are designed to also serve 23 and 23A as well).

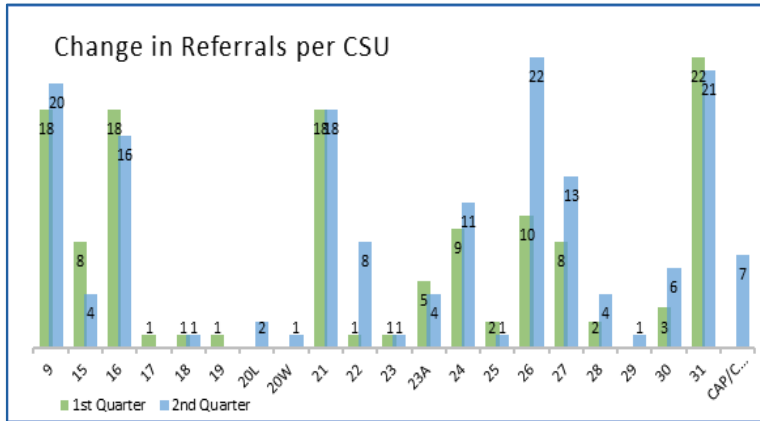
The Invitation to Negotiate (ITN) was posted on May 17<sup>th</sup> and service providers responded with their proposals on June 9<sup>th</sup>. After a multi-agency team review, **Family Preservation Services** was selected for all four localities. Site Readiness Reviews the week of August 21<sup>st</sup> launched the beginning of the MST teams within each community. Therapist training is scheduled for the week of September 25<sup>th</sup>.

### FUNCTIONAL FAMILY THERAPY (FFT) LAUNCH

EBA plans to continue to oversee the growth of the continuum of services, with FFT sites selected for the **central and northern regions:** Fredericksburg and Manassas, serving CSUs 15, 16, 18, 19, 20W, 20L and 31. The ITN was posted on July 12<sup>th</sup> and seven service providers responded to the proposal. After a multi-disciplinary team review, **Camelot Community Care** was selected as the provider; an agency with FFT experience. The teams are scheduled to launch in November, with the Manassas Site Launch on November 20<sup>th</sup> and the Fredericksburg Site Launch on November 29<sup>th</sup>.

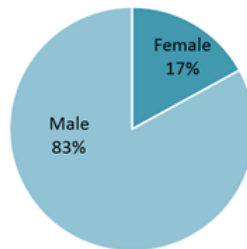
## REFERRAL RATES PER CSU:

While some CSUs refer consistently, an increase was seen across several regions in the referrals to the Regional Service Coordinators (RSC).



## DEMOGRAPHICS:

Referrals continue to be predominantly male, both overall and per region. The youth referred to EBA's RSCs have been mostly 16-18 years old, with the second quarter showing an increase in referrals for older youth.



## COMMUNICATION

EBA started using a newsletter this quarter to communicate with Direct Service Providers and DJJ. EBA utilizes the newsletter to communicate On-boarding Instructions, Billing Reminders, DJJ related updates, and answers to common questions with Direct Service Providers. The newsletter also provides an avenue to communicate new services and newly contracted providers to the local CSUs.

**PARTICIPATION.** At the end of the second Quarter our signup list includes 73 Direct Service Providers and DJJ Staff. Eight local CSUs have at least one subscriber to the newsletter.

**NEXT STEPS.** EBA will communicate announcements regarding new services and providers with local court Service unit staff based on their selections during the sign-up process and communicate with DSP's announcements from DJJ. [Sign up on the EBA Website!](#)

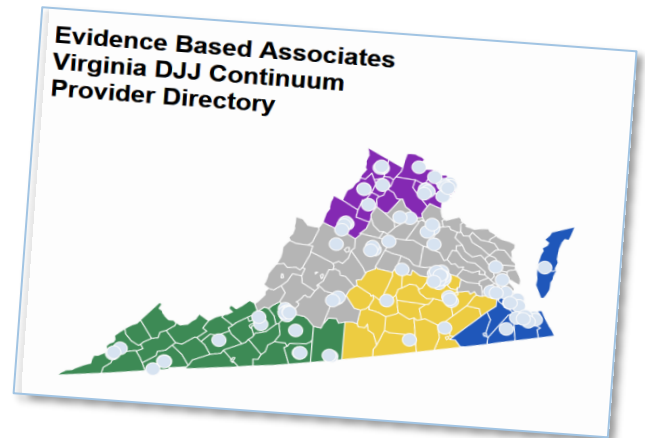
## SERVICE GAPS CONTINUE TO BE IDENTIFIED AND FILLED:

There are nearly 80 Direct Service Providers (DSPs) subcontracted or in process with EBA to deliver services across three regions; up from 68 last quarter, an **18% increase**. Services were purchased from 34 different DSPs.

## OF THE TOP 10 MOST UTILIZED DSPS:

- 4 provide services statewide;
- 2 local Private Providers (serving a single community); and
- 4 Public Agencies (i.e. behavioral health agency, commissions, etc.)

## PROVIDER DIRECTORY



The new online Provider Directory offers interactive searching and mapping capabilities to allow end users to find DSPs more efficiently. CSU staff can search for services by region or program type to identify contracted providers in their region.



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