EBA Quality Assurance Quality Improvement Plans

Presented: May 3, 2019

Next First Friday Call
June 7th at 10 AM

QA Initiates pending for FY20

- EBA Contract
- DSP Monitoring and Audits
  - RSC MPT Tool
  - Results categories
- Monthly report template
- Service names and descriptions DRAFT
- Revised Rates
  - HFW changes Pending
- Reminders
  - Logic model updates
  - SIRs
  - Billing for Fiscal Year End
Do I need to sign a new EBA contract for FY20?

No, EBA’s contract is “Evergreen”

Term. Unless terminated earlier as set forth herein, the initial term (the “Initial Term”) of this Agreement shall commence on the Effective Date and shall end on [DATE], unless earlier terminated as set forth herein. Subject to the terms and conditions of this Agreement, the term of this Agreement shall automatically renew immediately following the expiration, as applicable…….

EBA Contractual Language RE: Audits

Section M. Programmatic Oversight. PRIME CONTRACTOR shall, as a condition of its contract with the Commonwealth, monitor and oversee the delivery of Services. PROVIDER shall cooperate with PRIME CONTRACTOR by providing any requested to probation officers) in a timely manner. Timeliness of reports shall be determined in the sole discretion of the PRIME CONTRACTOR.

PRIME CONTRACTOR may conduct periodic unannounced programmatic and administrative monitoring to assess the PROVIDER’s compliance with this Agreement and applicable federal and state laws, rules and the PRIME CONTRACTOR’s policies and procedures. PRIME CONTRACTOR shall permit persons duly authorized by the PRIME CONTRACTOR to inspect any records, papers, documents, electronic documents, facilities, goods and services of the PROVIDER that are relevant to this Agreement, and interview any clients, subcontractors, volunteers, and employees of the PROVIDER under such conditions as the PRIME CONTRACTOR deems appropriate.

Following such inspection, the PRIME CONTRACTOR will deliver to the PROVIDER a list of its findings, including deficiencies regarding the manner in which Services are provided. The PROVIDER shall rectify all noted deficiencies specified by the PRIME CONTRACTOR within the specified period of time set forth in the PRIME CONTRACTOR’s monitoring report. The PROVIDER’s failure to correct these deficiencies within the time specified by the PRIME CONTRACTOR may constitute a breach, and PRIME CONTRACTOR shall be entitled to withhold payment and/or terminate this Agreement. This Section M shall survive the termination of this Agreement.
Monitoring Prioritization Tool (MPT)

Referral Volume

Type of Services

Dollars Spent

Incidents

MPT
MPT Results

- No Action
- DSP Self Audit
- Desk Review
- Onsite Review

Review of DSP Monthly Reports

- For new Providers
- At extensions
- Randomly

The RSCs will follow up with the DSP for feedback and changes, as needed.
Goals and Objectives
Criminogenic need
Progress on the goals

Services Names and Definitions

DRAFT Revisions for FY20

EBA Services Names and Definitions

The EBA DRAFT list of services and descriptions are listed below. All services listed on the service array shall be included on the Purchase of Service Order (POSO) from the EBA Regional Service Coordinator (RSC) prior to service initiation (no service is deemed automatic or mandatory).

Acute Psychiatric Hospitalization¹ (Removed for FY20)
Applied Behavior Analysis² (Removed for FY20)

Assessments
Assessment/Evaluation³
Service conducted by a qualified professional utilizing a tool or series of tools to provide a comprehensive review with
Service Names and Definition Changes
DRAFT on the EBA Website!

• No longer funding: Acute, ABA, Psychiatric Evals, or TDT.
• Clarification on Travel, Home-Based and Languages.
• Added: Psycho-Sexual with Psychological Testing.
• Looking to modify HFW and TF-CBT Requirements in FY20.
  • EBA will require DSPs meet minimum standards; and
  • maintain fidelity markers.

More Details will follow, with official contract notices, as needed

Pending Rate Changes

• Outpatient Therapy from
• YSB & SA from
• Evaluations changes
  • LMHP Eval per hour
  • Psycho-Sexual (CSOTP)
  • Psycho-Sexual (PhD)
  • *Combined Evaluations ADDED
  • Psychological (PhD)
  • Psychological (multi)

HFW increase for DSPS that agree to a revised service description and requirements, which includes the WIFI EZ.
Reminders

Logic Models are in the works!
- Logic Models will serve to support the CSU/CAP Staff as they make recommendations for placements and services.
- Thank you to the RTC who submitted Logic Models!
  Keep them coming!
- Drafts of Community Based models will be shared soon.

Serious Incident Reports
- Incident Notifications and reports are required.
- Direct Care SIR Forms on the Website.
- Community Based SIR Form coming soon.

Stay Connected
- Update the Provider Directory
- Register for the Newsletter
- Monitor the EBA Website for updates
All Billing Due for Fiscal Year 2019.
Please make sure billing is completed this month for all services provided in FY19.

Submit all Service Completion Forms for closed services in FY19.