



At EBA, the health and well-being of children, families, our clients, our staff, and our communities is our top priority. We understand the concern and uncertainty you may be experiencing surrounding the coronavirus (COVID-19), and we are committed to being responsive to the needs of our clients, providers and counties as the situation evolves.

**Communicate your Agency's response plan surrounding COVID-19 to EBA. In addition, please share related service protocols to your counties to provide clarity and reinforce community safety efforts.**

- Maintain ongoing communication with your counties and families about service delivery.
- Providers will follow the guidance on modifications to FFT and MST therapy as stated from FFT and MST.
- Providers will follow the guidelines from CJCC the Temporary Suspension of Group-Based Program Policy.
- Communicate changes in service delivery to the counties and EBA, including how sessions are being delivered, discharging cases, reporting critical incidents, and missed sessions.
- Providers are asked to please increase case contacts to monitor family needs and document contacts.
- Communicate with families prior to home visits, as a wellness check, to prevent exposure.
- EBA will continue to support the counties and providers we have partnership with.